














SMART TRACKER - FY 25


Strategic Priority	Goal	Outcome	% Complete	Status	YTD Achievement
1. EMPOWER the workforce and promote diversity, equity, and inclusion	1.1-Build a safe, inclusive, and accountable workplace where all employees feel valued, respected, and able to meaningfully contribute to decisions about their work to fulfill Metropolitan’s Mission	1.1.1-Renovate desert housing and update plans for future housing		On Target	
		1.1.2-Promote Vision and Values and initiate civil and inclusive workplace training to all Metropolitan employees		On Target	
		1.1.3-Increase employee awareness of and access to EEO		On Target	Jul-2024:EEO piloted its new live virtual sexual harassment prevention training.
		1.1.4-Implement the National Safety Council recommendations		On Target	Jul-2024:Safety Review Request E-Form was implemented to facilitate an employee’s ability to report safety issues and suggestions.






		1.1.5-Partner with department heads on issues affecting the District		On Target	
	1.2-Prepare and support the workforce by expanding training and skill development and updating strategies to recruit and retain diverse talent, to meet the evolving needs and expectations of the workplace	1.2.1-Update recruitment processes and shorten recruitment timeline		On Target	
		1.2.2-Continue to expand a District wide workforce development program.		On Target	Aug-2024: Workforce Development Manager was hired and began working in DE&I Office
		1.2.3-Grow staff development and training in key areas		On Target	Oct-2024: ESG kicked off its Career Launch program to support career development and succession planning
2. SUSTAIN Metropolitan's mission with a strengthened business model	2.1-Develop revenue and business model options that support the needs of the member agencies as well as Metropolitan's financial sustainability and climate adaptation needs	2.1.1-In conjunction with the Climate Adaptation Master Plan for Water process, develop and review Business Model/revenue options, including to address equity and fairness		On Target	Aug-2024:Regular workshops are being held to discuss treated water cost recovery. Member agencies have outlined a process for carrying out the review of the business model.





	2.2-Identify and secure programmatic cost savings, organizational efficiencies and external funding	2.2.1-Use the centralized grants office to ensure more consistent and coordinated pursuit of external funding		Borderline	
		2.2.2-Pursue organizational efficiencies		Completed	Aug-2024: FY 24/25 budget reductions have been identified across all Groups toward meeting the \$18 million O&M reduction target.
		2.2.3-Secure Inflation Reduction Act funding that supports Colorado River water use objectives		On Target	Oct-2024:Agreements have been reached with IID and San Diego to implement bucket 1 funding
		2.2.4-Develop and advance affordability strategies		- Not Available -	
3. ADAPT to changing climate and water resources	3.1-Provide each member agency access to an equivalent level of water supply reliability	3.1.1-Develop the Climate Adaptation Master Plan for Water to identify and adaptively manage investments toward supply and system resilience in the face of climate change		On Target	

		3.1.2-Complete technical analyses and resource program design improvements, to inform and be informed by CAMP4W and its Time Bound Targets		On Target	
		3.1.3-Enhance long-term water supply reliability for the State Water Project dependent areas		On Target	
	3.2-Advance the long-term reliability and resilience of the region's water sources through a One Water approach that recognizes the interconnectedness of imported and local supplies, meets both community and ecosystem needs and adapts to climate change	3.2.1-Advance multiple strategies toward sustainable Colorado River supplies and toward broad agreement in long-term negotiations		On Target	
		3.2.2-Implement and promote agricultural water-conservation and sustainable farming best practices		On Target	Jul-2024:Soil Moisture Project has been completed.
		3.2.3-Implement the third year of the Climate Action Plan to reduce GHG emissions and use Metropolitan's land to maximize green energy production and other climate goals		On Target	

		3.2.4-Expedite Pure Water Southern California project through pre-development activities		On Target	
		3.2.5-Advance planning efforts to enable consideration of statewide infrastructure projects Delta Conveyance Project and Sites Reservoir		On Target	
		3.2.6-Implement and advance watershed wide science program and multi-benefit solutions, to promote a sustainable Bay-Delta within a holistic One Water approach		On Target	Sep-2024: Board approved funding to participate in three forest resilience programs in the northern Sierra Nevada.
		3.2.7-Increase outdoor water use efficiency		On Target	
4. PROTECT public health, the regional economy, and Metropolitan's assets	4.1-Proactively identify, assess, and reduce potential vulnerabilities to Metropolitan's system, operations, and infrastructure	4.1.1-Enhance emergency preparedness and response plans		On Target	Aug-2024:Dam monitoring system at Garvey Reservoir is installed; Potential Failure Modes Analysis and risk assessment is completed for Lake Mathews;

		4.1.2-Implement cybersecurity strategies		On Target	Jul-2024: Convened the first ever Member Agency Cybersecurity Summit Aug-2024: Completed evaluation of the Cyber Security Operations Center Managed Services RFP Sep-2024: Quarterly reporting provided to the Board
		4.1.3-Utilize risk-informed asset management strategies to assess and prioritize capital investments and O&M practices		On Target	Aug-2024: System-wide criticality assessment and related prioritization of all operations facilities has been completed.
		4.1.4-Expand enterprise-wide collaboration for Security and Emergency Management initiatives		On Target	Jul-2024:Expanded and trained our on-call Emergency Management Duty Officers and integrated them into emergency response procedures. Added virtual EOC activation protocols to the draft Emergency Response Plan.
		4.1.5-Conduct applied research and monitoring on emerging contaminants to address regional impacts		On Target	
		4.2-Apply innovation, technology, and sustainable practices across project lifecycles	4.2.1-Advance the SCADA Control System replacement project		On Target

		4.2.2-Develop the infrastructure needed to transition Metropolitan’s fleet to Zero-emission vehicles consistent with regulatory requirements and Metropolitan’s commitment to sustainability		Completed	Oct-2024: The board authorized a consultant agreement for preliminary design for ZEV infrastructure.
		4.2.3-Develop procurement policies that prioritize sustainable products and practices		On Target	
		4.2.4-Grow the Innovation Program		On Target	
5. PARTNER with interested parties and the communities we serve	5.1-Grow and deepen collaboration and relationships among member agencies, interested parties, and leaders on the issues most important to them and toward mutual and/or regional benefits	5.1.1-Implement public engagement and outreach plan for CAMP4W and business model refinement		On Target	Sep-2024: 140 people participated in a public forum to give input on development of the policies and partnerships element of CAMP4W; including environmental orgs, member agency reps and more
		5.1.2-Expand use of communication best practices, including expert panel presentations, that facilitate input of interested parties into board consideration of policies and projects		On Target	

		5.1.3-Regularly assess Internal Communications program to promote improvements in workplace culture and effectiveness that informs Metropolitan employees and supports their ability to serve as ambassadors		On Target	Sep-2024: "Water Champions" social media campaign launched to highlight employees and their work, weekly basis through 2024
	5.2-Reach disadvantaged communities and non-traditional interested parties to better understand their needs and ensure their inclusion in decision making	5.2.1-Update analysis of disadvantaged communities within Metropolitan service area and integrate the findings into our program activities and media buy strategies		On Target	Oct-2024:Analysis of disadvantaged communities within Metropolitan's service area is complete. Oct-2024:Consolidate existing internal data resources is complete.
		5.2.2-Increase tribal engagement		On Target	
		5.2.3-Locally implement the national Equity in Infrastructure Program		On Target	